

ORIGINAL

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case:

06-0611

CHIEF CLERK'S OFFICE

2006 SEP 11 P 12:38

ILLINOIS
COMMERCE COMMISSION

Regarding a complaint by (Person making the complaint):

Jeremy Rice

Against (Utility name):

Verizon

As to (Reason for complaint)

Overbilled due to failure to act
on request to shut off service.

in Homer Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

405 E. ILLINOIS ST URBANA IL

The service address that I am complaining about is

403 E. FIRST ST. HOMER, IL

My home telephone is

(217) 377-3544

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(217) 377-3544

(Full name of utility company)

Verizon

to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Failure to act on turn off requests
Did not receive full review based on
internet informal complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

UNSURE

☐ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Please refer to informal complaint

Please clearly state what you want the Commission to do in this case:

See informal complaint

Date:

8/31/06
(Month, day, year)

Complainant's Signature

[Signature]

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Mitchell E. Wilson, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature)

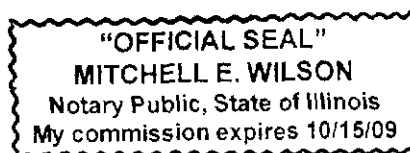
[Signature: Mitchell E. Wilson]

Subscribed and sworn/affirmed to before me on (month, day, year)

9/8/06

Notary Public, Illinois

[Signature: Mitchell E. Wilson]



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.